

## Web Intelligence Hub

## Use and analysis of web scraped data for different statistical domains

#### **Data science for better decisions** Brussels, 17th December 2019

Martina Hahn European Commission (Eurostat)



#### Bucharest Memorandum on Official Statistics in a Datafied Society (Trusted Smart Statistics) - 2018

- Implement practical and mature cases (prototypes)
- Review and adapt
  - Business architecture, ~ processes
  - IT infrastructures
  - Methodological and quality frameworks
  - Governance structures
- Legal framework
- Architectural elements
  - Privacy by design
- Dedicated smart statistics communities
- Standards
- Skills
- Partnerships
- International cooperation



## **Principles of Trusted Smart Statistics**

- Multi-source statistics
- Multi-purpose data sources
- Layered organisation: the hourglass model
- Modular methodological frameworks
- Pushing computation out
- Use data without sharing







#### **Trusted Smart Statistics Centre (TSSC) Web Intelligence Hub (WIH)**

A bundle of capabilities to support the collection, processing, reuse and analysis of web data ressource (web pages, APIs ...) for producing statistics



Matching Skills Demand (CEDEFOP JVs) and Supply (EURES CVs): Absolute and relative frequencies



 Online job vacancies advertisement

✓Skills, job vacancies

#### • Enterprise websites

 $\checkmark$  Business registers, jobs, information society

#### Wikipedia / EDGAR / ESEF

✓ EuroGroups Register





## **Web Intelligence Hub - Services**

- Provide support to ESS partners in
  - Data acquisition (web scrapping, APIs)
  - Trans-national data agreements
  - Partnership models for national data agreements
  - IT infrastructure and tools
  - Analytical services (e.g. NLP)
  - Methodology
  - Regulatory aspects
  - Skills (training material)
  - R&D collaboration
  - Governance



### **Web Intelligence Hub - Principles**

#### **Some principles**

- ESS hub Serving European and national needs
- Modular structure
- Defined processes and products to be guaranteed
- Priority to working together, possibility to act individually
- Transparency as much as possible
  - Common used processes should be certified and audible
  - Lineage of data and processes
- Intermediate products usable by all partners



## Web Intelligence Hub – Use cases

- Initial use cases
  - Online Job Vacancies
  - New Data Sources EGR
- Potential future use cases
  - Tourism accomodations
  - New forms of labour (Gig economy)
  - Online prices
  - Information society, e.g. E-Commerce
  - Economic nowcasting



## WIH use case: Online Job Advertisements (OJA)





## **Online job advertisements**

- Advertisements published on the World Wide Web on job vacancies available in enterprises
- Include data on
  - characteristics of job (occupation, location, ...)
  - characteristics of employer (economic activity, ...)
  - requirements (education and skills, ...)
- Partly available only as natural language data
  - requires specific methodologies of processing and analysis but also much higher information richness and avoids pre-conceived classifications (e.g. important to identify emerging skills)



## The objects of interest





## **Extracting data from an OJA**

#### Web scraping: extracting data from web pages





## Data pipeline





# Extracting data from an OJA natural language





## Extracting data from an OJA (Cedefop)

Variable	From structured fields	From natural language	Overall precision rate (natural language)
Occupation	4.74%	100.00%	85%
Education level	4.50%	99.86%	99%
Experience	2.68%	45.64%	n.a.
Contract	29.76%	79.64%	99%
Economic activity	39.92%	100.00%	92%
Working hours	24.14%	64.66%	99%
Place	88.42%	97.86%	n.a.
Salary	23.32%	21.38%	n.a.
Skill	0.81%	90.43%	n.a.
Release date	100.00%	100.00%	n.a.
Expire date	13.18%	100.00%	n.a.



#### Main skills required for Office professionals



accounting sales activities team building think creatively sap R3project management online analytical processingplan digital marketing tolerate stress sales strategies analyse financial risk business ICT systems develop creative ideas USE microsoft office economics human resource management use a computer adapt to changing situations assist customers communication adapt to change use office systems foreign languages for international careers work as a team customer service teamwork principles customer segmentation create solutions to problems office software use communication techniques marketing department processes customer relationship management English sales argumentation social media marketing techniques



#### Occupations for which the <u>skill</u> "Use Microsoft office" is most frequently required





#### Enhanced job vacancies statistics

#### Figure 5: Nowcasts based on the S-ARIMA-X time series model.



Figure 6: Number of job vacancies as a proportion of working age population<sup>28</sup>







## Web Intelligence Hub – Main milestones

- Launching phase: 2019
  - Agreements with Cedefop for OJA: Dec 2020
- Project phase: 2020 2023
  - WIH base system 1<sup>st</sup> live release: Dec 2020
  - Use case OJA: Dec 2020
  - Use case MNE: Dec 2021
  - WIH base system final release: Dec 2023
- Process phase: 2024 Steady state
  - Additional use cases
- Steady state
  - Around 6 8 use cases running